

# Housekeeping Job Description

## Housekeeping/Room Attendant – Brockencote Hall Hotel

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Casual/15-20 hours contracts available

An opportunity has arisen for a Room Attendant to join our 4AA Red Star Brockencote Hall Hotel, in Chaddesley Corbett, Worcestershire.

This role is perfect for those that take a real pride in their work and love cleaning.

**What you'll be doing?** As Room Attendant, you will be a vital cog in the Brockencote Hall Hotel team, maintaining the highest standards of cleanliness required by Brockencote in all guest rooms, bathrooms and suites. This will be achieved by working with the housekeeping team and those around you in the delivery of great standards and a professional service.

**What you'll need?**

- To be committed to delivering exceptional cleanliness within hotel bedrooms and public areas;
- You may be interacting with our guests so a welcoming smile is essential and conversational English is advantageous
- The ability to work on your own for periods of time;
- Being a Room Attendant is hard but rewarding work, and will require a level of fitness in order to complete this vital role;
- Previous experience within a similar role would be desirable, although full training will be provided in the use of chemicals, cleanliness and equipment;
- You will be a good team player with an enthusiastic approach to exceeding guests' expectations.

We are seeking candidates available for casual hours or contracted to 15/20 hours per week.

**What's in it for you?** Eden Hotel Collection offers fantastic opportunities for anyone looking to progress their career within the hospitality industry. All of our employees receive an individual learning pathway with an opportunity to 'Grow with Eden' for professional and personal development, alongside being coached and mentored by some of the best in the industry.

If progression isn't your thing, that's fine too, we would still be interested in finding out more about you.

## Perks of Eden:

- 31 days annual leave entitlement, rising to 33 days with service;
- Stay & Dine – £50 BB per room 50% off food & 25% off drinks
- Spa & Shop – Discounted products and treatments;
- Merlin Entertainment discount, including Warwick Castle, London Dungeon, Alton Towers and more!
- Service charge/gratuities;
- Recommend a friend and get £250
- EHC recognition scheme with the opportunity to earn £50 rewards;
- Employee of the Quarter £75 EHC Voucher reward
- Regular training provided by our in-house Learning & Development team, ensuring strong progression possibilities.

## What makes Brockencote Hall Hotel great? - Our Awards!

- Food Awards England 2017 - Best Hotel Restaurant of the Year - Midlands and UK
- Best Hotel - Visit Worcestershire Awards for Excellence 2017
- AA Small Hotel Group of the Year
- Gold Award - Visit England Awards for Excellence 2015
- Best Hotel - Visit Worcestershire Awards for Excellence 2015
- 4 AA Red Stars
- 3 AA Rosettes

**This is a great time to join a fantastic hotel and start your career with the Eden Hotel Collection.**

**All applicants must be eligible to live and work in the UK.**

**Reference ID:** BHH 006

**Part-time hours:** 20 per week

**Job Types:** Full-time, Part-time, Permanent

**Salary:** Up to £8.91 per hour

**Additional pay:** - Tips

**Benefits:** Company pension, Discounted or free food, On-site, parking, Sick pay

**Schedule:** 8 hour shift , Day shift, Monday to Friday, Overtime, Weekends