

Replacement Care Consultation - Potential Relocation of Worcester Resource Centre

Worcestershire County Council (The Council), as part of its duties under the Care Act 2014, supports needs of adults and their carer under the Acts eligibility criteria. This includes the provision of Day opportunities and Replacement care (often referred to as respite or a short break) where this is specified in an individual's Care and Support Plan.

There are five commissioned Learning Disability replacement care services, two are run by the Council. The Council has previously consulted on the future service delivery options of the two Council owned replacement care provision services, as follows:

- Worth Crescent, in Stourport, which is a 10 bedded unit, and
- Pershore Short Break, in Station Road, which is a 4 bedded service

After a comprehensive review our preferred approach is the consolidation of both existing sites into Green Hill Lodge. This was then presented as a report to Scrutiny Board, which is open to the public, to show the rationale for this approach. As a result of this comprehensive review a separate decision now needs to be considered in relation to adding Worcester Resource Centre in to the proposal. This would involve moving the day service into the same site as the two replacement care services, co-locating the day service and replacement care provision within a single site.

The purpose of this consultation now is to review the potential change for the Resource Centre and identify any impacts both positive or negative that this may have on Service users, Carers and Staff.

Options for consideration are: -

Option 5a - Relocation of Worth Crescent and Pershore Short Breaks to Greenhill Lodge and Worcester Resource Centre to be retained for Day Services **Option 5b – Relocation of Worth Crescent, Pershore Short Breaks and Worcester Resource Centre to Greenhill Lodge**

The Council must consider the best use of its property assets and deliver high quality services in the most efficient and effective manner. Therefore, the Council are exploring the benefits of both options and are wanting to seek views on the proposals.

Therefore, we would really appreciate hearing your views about this potential move of location from Worcester Resource Centre to Greenhill Lodge.

Individual responses will not be identifiable, only anonymised responses will be shared with partners or used for marketing purposes in accordance with Data Protection and GDPR regulations. The outcome of the consultation and associated actions will all inform the final decision on the future service delivery which will be taken by the Cabinet Member with Responsibility.

1. Are you the person receiving services at Worcester Resource Centre? *

- Yes
- No
- Other

2. Are you the carer, representative or guardian of the person receiving Day Services? *

- Yes
- No
- Other

3. Please rate your satisfaction with Worcester Resource Centre? *

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Care Provided	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Activities provided	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Location	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. If we were to relocate Worcester Resource Centre to Greenhill lodge in Worcester, what would you or the person that you care for need to help with the transition? (For example, phased transition or help to make new travel arrangements) *

5. Are there any challenges that you face using Worcester Resource Centre services? *

6. How do you feel about the idea of the day service moving to a new location? *

- Very good
- good
- Fair
- Poor

7. What is the distance travelled from home to Day Services (Each Way) *

- 0- 2 Miles
- 3 - 5 Miles
- 6 - 10 Miles
- 11 - 15 Miles
- 16 - 20 Miles
- 21 Miles plus

8. What transport do you, or the person you care for, use to get from/to the replacement care provision? (Tick all that apply) *

- Public Transport (Such as bus or train)
- Family provides the transportation
- Council provides the transportation
- I walk to the Centre
- Other

9. Would your current transport arrangements change if the Day Centre was to relocate to Greenhill Lodge - (Greenhill Lodge, Merrimans Hill Road, Worcester WR3 8LE) *

- Yes
- No

10. What facilities or features are important to you in a day service location *

11. What would you want to see in a new location (e.g., quiet spaces, outdoor areas, sensory rooms)? *

12. What times or days work best for you to visit or learn about the potential new site? *

	9am - 12pm	12:30pm - 4:00pm	4:30 - 6:30pm
Monday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tuesday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wednesday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thursday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

This content is neither created nor endorsed by Microsoft. The data you submit will be sent to the form owner.

